

North Central London Sector Joint Health Overview and Scrutiny Committee

27 November 2015

Minutes of the meeting of the North Central London Joint Health Overview and Scrutiny Committee held at Hendon Town Hall on 27 November 2015

Present

Councillors

Alison Kelly (Chair)
Pippa Connor (Vice Chair)
Martin Klute (Vice Chair)
Alison Cornelius
Graham Old
Abdul Abdullahi
Anne-Marie Pearce
Charles Wright
Jean-Roger Kaseki

Borough

LB Camden
LB Haringey
LB Islington
LB Barnet
LB Barnet
LB Enfield
LB Enfield
LB Haringey
LB Islington

1. APOLOGIES

None received.

2. DECLARATIONS OF PECUNIARY AND NON-PECUNIARY INTERESTS IN RESPECT OF ITEMS ON THIS AGENDA

- Councillor Pippa Connor (LB Haringey) declared that her sister was General Practitioner in Tottingham;
- Councillor Danny Beales (LB Camden) declared that he was a governor of University College London Hospital;
- Councillor Jean-Roger Kaseki (LB Islington) declared that he was a governor of Camden and Islington NHS Foundation Trust.

3. ANNOUNCEMENTS

None.

4. NOTIFICATION OF ANY ITEMS OF URGENT BUSINESS

None.

5. MINUTES

Subject to the below correction to the previous minutes of the Joint Health Overview and Scrutiny Committee of 25 September 2015, the Committee **RESOLVED** that the previous minutes of the Committee be approved.

That on page 5 of the agenda report, under Item 2 (Declarations of Interest) the personal interest stated for Councillor Alison Cornelius (LB Barnet) be removed as requested by Councillor Cornelius.

Correction:

6. DEPUTATIONS

Councillor Alison Key (Chair), Chair of the Joint Health Overview and Scrutiny Committee welcomed all attendants to the meeting.

Vice-Chair, Councillor Martin Klute (LB Islington) informed the Committee that during the past 5-6 week period, correspondence was received from patients who expressed concerns about the closure of the LUTS Clinic.

It was noted that this had also raised further concerns among the Committee about the way the suspension of services at LUTS Clinic came about as well as the operation of the Clinic.

Councillor Klute reminded Members about the Committee's scope of responsibility and noted that its remit does not include judicial or clinical decision making powers.

The Chair welcomed two speakers to the meeting who expressed the issues that they and other patients had faced as a consequence of the suspension of the LUTS Clinic. The Committee heard that prior to receiving treatment at the LUTS Clinic, patients had been informed that following initial diagnosis and testing, there had been little evidence for their symptoms to be classified as an infection, which caused frustration among patients as they continued to suffer from painful symptoms.

The Committee were informed that following referral and the treatment received through the antibiotics prescribed by Professor James Malone-Lee, the speakers had been able to manage their lives better and the treatment and care allowed them to lead a healthier and better quality of life.

The Committee were informed about the symptoms and consequences of living with the condition, a chronic, intracellular bacterial infection of the urinary tract and bladder. The speakers praised the monitoring standards and efforts by Professor Malone-Lee and all staff at LUTS Clinic. The Committee heard about the concerns raised by the speakers in relation to the actions that led to the suspension of the

Clinic as well as the lack of engagement and consultation with patients prior to the suspension.

The Committee also heard that as a result of the suspension of the LUTS Clinic, patients had been negatively affected and experienced stress and difficulties in their lives.

The Chair thanked the speakers for the verbal update and presentation to the Committee. Councillor Klute noted the importance of a comprehensive review of the decision which led to the decommission of services at LUTS Clinic.

The Chair invited officers from Whittington Hospital, Siobhan Harrington Deputy CE and Dr Richard Jennings Medical Director. Dr Jennings informed that there were two similar incidences which raised safety concerns about the service and prescriptions provided to patients at LUTS Clinic.

Ms Harrington noted that Whittington had been in contact with Professor Malone-Lee and that the Clinic has been reinstated as of Monday 23rd November 2015. Dr Jennings also noted that to ensure that LUTS clinic delivers a safe service to all patients, an external review of the service has been commissioned which will take into account patient consultation and views about the future of the service.

In response to a query, Dr Jennings informed about the Committee about circumstances which led to the suspension of services at LUTS Clinic which involved a patient developing organ damage and suffering significant harm. The Committee heard that a different patient had suffered similar health damage as a result of similar circumstances. Dr Jennings noted that the practise restriction imposed was not intended permanently but that it was imposed urgently.

Following discussion, the Chair requested that updates be reported to the Committee on the following issues:

- Strategic Risk Register
- Patient Engagement
- Patient Care Plan

Siobhan Harrington, Deputy CE at Whittington Hospital, noted the requests and informed the Committee that the Strategic Risk Register is in place and that following the above request, an update will be reported back at a future meeting.

The Vice-Chair, Councillor Martin Klute requested that the following actions and recommendations be agreed. It was **RESOLVED**:

- 1. That the Committee be minded to consider any proposal to decommission the LUTS Clinic by local CCGs as a substantial variation to services and that the issue be referred to the Secretary of State should such a proposal proceed**

without comprehensive consultation on the grounds of failure to consult.

- 2. That the committee be sighted on the terms of reference for the external review of the LUTS clinic, that the terms of reference of the review should include the Whittington's actions leading up to the suspension of the service, and that the results and recommendations of the review be presented to a future meeting of the committee prior to any further decisions being taken to decommission.**
- 3. That the Committee be updated with the Strategic Risk Register from Whittington Hospital and that the communications strategy and engagements strategies and a responsive action plans are shared with the Committee, to satisfy the Committee that appropriate arrangements are in place should similar circumstances occur in respect of any future urgent actions by the Whittington.**
- 4. That letters be sent to both Haringey and Islington CCGs requesting confirmation that they will not be proceeding with their proposed decommissioning of the LUTS Clinic pending the outcome of the Independent Review.**

Action:

In relation to the level of treatment and the prescriptions that were carried out at LUTs Clinic, Councillor Pippa Connor, requested that the Committee receive an update on whether any medical studies or reviews were undertaken by UCL about the treatment provided to patients.

7. PRIMARY CARE UPDATE ON THE "CASE FOR CHANGE"

The Chair welcomed three guest speakers, Liz Wise, Programme Director Transforming Primary Care at NHS England, Alison Blair, Chief Officer at Islington CCG and Fiona Erne Head of Primary Care, North Central and East London, NHS England to the meeting. The Committee received a presentation on Primary Care "Case for Change".

Ms Wise informed the Committee that as part of the London Transforming Primary Care Programme, there will be a continued focus on key challenges by the Workforce programme and the Primary Care Strategy, particularly in light of need for additional clinicians and nurses.

Ms Blair highlighted the importance of focusing on outcomes which includes the delivery of an effective and sustainable health economy and a focus on improving the health of the population as well as quality of patient care.

The Committee noted that NHS England and NCL CCG's entered into joint commissioning arrangements for primary medical services from 1 October 2015. Following discussion it was proposed that the report will be submitted to each of the five NCL borough HOSCs and the JHOSC for discussion and agreement at the appropriate juncture.

The Committee were also informed about initiatives to develop pan London five year plans, and that by virtue of early indicators a 90% delivery of Accessible care is expected by April 2018, Coordinated care by April 2018 and Proactive care by April 2019. It was further noted that in relation to partnership working, initiatives are in places to work with Local Authorities, LMC, LETBs and others through a Strategic Oversight Group.

Vice-Chair, Councillor Pippa Connor (LB Haringey) made suggestions for the following recommendations. The Committee therefore **RESOLVED**

- 1. That an update report be brought to the Committee with further details of proposals for scrutiny work of the Local Premises Updates and the implications of the LPU for NCL CCGs and patients.**
- 2. That the Committee receive an update on the work of the Primary Care Teams to co-design approaches to improve the health and wellbeing of the local population.**
- 3. That, following consultation with Local Authorities, an update report on the development of an integrated Primary Health Care Strategic Premises Plan be reported to the Committee.**

8. JHOSC: FUTURE STRATEGIC ROLE

The Chair introduced the report which sets out proposals for efficient use of the collective scrutiny resource and for the purposes of increasing strategic coordination between the five NCL borough HOSCs and the JHOSC.

The Committee noted the need for consideration of funded officer support role in light of the significant time commitment required to support the Committee and future officer scrutiny work. Mr Rob Mack, Principal Scrutiny Support Officer, Haringey Council, emphasises the need for close working with other London borough JHOSCs, particularly the South West London JHSOC to share and learn lessons. The Chair also noted the need for revision of the Committee's terms of reference.

It was noted that it is proposed that for future items on the work programme, the Committee focuses on those items that relate to the coordination, collaboration and improvement of the health system across NCL.

RESOLVED that

- 1. The Committee note the proposed role and focus of the NCL JHOSC and its relationship with the five borough scrutiny committees.**
- 2. The Committee agree the proposed approach for determining future JHOSC agendas.**

9. NHS 111/ OUT OF HOURS GP SERVICES - COMMISSIONING

The Chair welcomed Dr Jo Sauvage (Islington CCG Vice Chair) and Dr Sam Shah (Clinical Lead for the NCL 111/OOH Procurement) to join the meeting. The Board noted that NCL CCGs are commissioning NHS 111 and OOH as an integrated service, which is expected to begin in October 2016.

Following a query from the Committee, Dr Sauvage informed that due to forthcoming National Quality Requirements and changes to details around KPIs, it has been difficult to release information at this stage on the context of KPI specification.

Dr Shah informed the Committee that currently, as part of OOH services, GPs and other clinicians can offer advice and face-to-face appointments where this is needed. Dr Shah noted that the integrated care services which encompasses NHS 111 and OOH service must also provide consultations with GPs and other clinicians during out-of-hours period.

The Board also heard about plans to provide a range of options for the services aiming to meet the local needs of each borough. In relation to workforce, the Committee noted that staff training requirement has been expanded to ensure that the service is connected to local practices.

RESOLVED:

- 1. That the Committee request an update report to be brought to the JHOSC meeting in March 2016 with details of KPI specification.**

10. STROKE PATHWAYS

The Chair welcomed Professor Anthony Rudd (Consultant Stroke Physician) to the meeting. Prof Rudd delivered a presentation to the Committee on Stroke pathways for NCL.

Professor Rudd introduced the item and informed that overall performance is good and that there has been significant improvement to the quality of stroke care being delivered.

Professor Rudd highlighted the following on-going issues and emphasised the importance of working in close partnership with NCL CCGs to improve stroke care services including the availability of hospital beds:

- University Central Hospital encountered difficulties managing their acute hospital beds, in particular during the last winter and that improvements needs to be made on swallow screening, access to SALT and Dietetics.
- Lack of ESD service in Haringey and poor 6 month follow up across all areas especially for patients from North Middlesex.

The Chair thanked the Committee for the discussion. Professor Rudd suggested the following recommendations. The Committee **RESOLVED**:

1. **That JHOSC receive a follow up message from Prof Rudd on the importance of monitoring stroke care services and performance across NCL for further dissemination and that JHSOC consider the following points:**

- **A closer working relationships between Local Authorities and their respective CCGs.**
- **Discharge times of patients and bed blockage issues.**
- **A less bureaucratic way of working for clinicians.**
- **Providing long terms stroke support service**
- **Providing vocational support and rehabilitation**
- **Borough level ambulance response times for stroke patients**

11. WORK PROGRAMME

The Committee noted the items listed on the Work Programme for the Joint Health Overview and Scrutiny Committee for forthcoming meetings in 2016.

Action: In order to answer queries around due reports and joined working practise with this Committee, the Chair requested that CQC be invited to attend the next meeting in 2016.

The Chair requested that the following items be included to the list of future items (agenda report p101) for discussion at the Committee:

- London Ambulance Service (Camden)

- CQC Update (Camden)
- Maternity Update (Camden)
- CAMHS – New Model (Haringey)

12. DATES OF FUTURE MEETINGS

The Committee noted the future meetings taking place on the following dates:

- 26 January 2016 (Enfield)
- 11 March 2016 (Camden)

13. ANY OTHER BUSINESS THE CHAIR CONSIDERS URGENT

None.

Alison Kelly
Chair